

Job Posting

Position Title Temporary full-time and part-time Program Assistants

Company/Organization LiftUp Routt County

Company/Organization Address 2125 Curve Court
Steamboat Springs, CO 80487

Date position is available. 11-30-2021

Position will remain open until filled.

Is this a volunteer opportunity or a paid position? Paid Position

Salary/Wage Range \$18.40 per hour

Position Overview

1. Maintain safety, cleanliness, order and inventory of operations such as the Food Bank, Thrift Store or Donation Center.
2. Provide courteous and professional customer service.
3. Work quickly, accurately and efficiently on routine or special projects.
4. Adhere to and enforce department and organization policies.
5. Maintain confidentiality.

Provides front line customer or client service in the Food Bank, Donation Center or Thrift Store. Completes routine and special administrative or operations projects.

Responsibilities and Qualifications

Overall

- ? Assist clients, customers, donors, employees and volunteers in a positive, professional manner.
- ? Help out as needed, providing excellent customer service.
- ? Know and politely enforce policies and follow procedures.
- ? Provide accurate information about LiftUp programs.
- ? Maintain a clean, organized and safe work site; this includes stocking, cleaning, taking out trash, maintaining restroom cleanliness, shoveling sidewalks and entry, etc.
- ? Support, oversee or train volunteers at work site in the absence of the manager; may support coordination and communication for staffing or scheduling.
- ? Receive incoming calls and provide information about LiftUp programs.
- ? Provide coverage at the Thrift Store, Donation Center or Food Bank as needed.
- ? Attend monthly staff meetings.
- ? Assist with special projects and perform other duties as assigned.

Donation Center Specific

- ? Know and adhere to standards of quality guidelines for sorting.
- ? Sort and visually inspect donations.
- ? Price donations, with guidance from DC manager (may include electronics, sporting goods, clothing, accessories).
- ? Assist with loading of pass-on trailer.
- ? Empty trash/cardboard.
- ? Lift bags/boxes for volunteers/staff/donors.
- ? Rotate seasonal merchandise and prepare donations for recycling.

Food Bank Specific

- ? Restock food shelves, refrigerators and freezers, while maintaining quality control.
- ? Practice first in, first out quality control and food rotation procedures.
- ? Assist with client intake as needed.
- ? Undergo needed, ongoing Food Bank training.
- ? Assist with food donation intake and reporting as needed.
- ? Assist with inventory as needed.
- ? Assist in greenhouse and with plant sales as needed.

Thrift Store Specific

- ? Accurately manage payment transactions and correctly operate cash register and/or point of sale software.
- ? Stock product on sales floor.
- ? Merchandise store, following manager guidelines for order & display.
- ? Lift bags/boxes for customers.
- ? Rotate seasonal merchandise and prepare donations for pass-on.
- ? Work quickly and efficiently, while maintaining friendly customer service.

Minimum Qualifications:

- ? Ability to speak, write and communicate well is required
- ? A combination of skills, abilities, knowledge, experience and education to

provide the ability to perform all essential functions

? High School Diploma, or equivalent, or relevant employment experience required

? Excellent interpersonal and communication skills and ability to maintain confidentiality

? Ability to define problems, collect and input data, establish facts and draw valid conclusions

? Ability to work comfortably with people from various socio-economic, racial, and cultural backgrounds

? Ability to meet deadlines, be self-motivated, self-disciplined and organized

? Ability to multi-task in a fast-paced and high-stress environment

? Willingness to perform duties from multiple locations within Routt County

? Familiarity with Microsoft Office Suite, Excel, and data management platforms desired

? Physical ability to stand for extended periods of time and lift and carry items weighing up to 50 pounds occasionally, with help, or up to 20 pounds repetitively

? Successful clearance of Background Check is required

How to Apply:

Online application available at LiftUp website: LiftUp.org

Submit completed application, resume, cover letter.

By mail to: Sharon Farquhar, Director of People, 2125 Curve Court,
Steamboat Springs, CO 80487

Be email to: [HR @liftuprc.org](mailto:HR@liftuprc.org)

Position Posting Contact Information

Posting Contact Name Sharon Farquhar

Posting Contact Phone (970) 875-3447

Posting Contact Email HR@liftuprc.org
